EFFECTIVE WORK GROUP PRESENTATION
Improving Interdepartmental Communication

- Interdepartmental communication between radiology department and other departments is very important.
- It can be improved by encouraging employee participation.
- Sharing of information within the assisted living facility should also be encouraged.
- The employees should also understand the culture of the facility clearly.
Strategies for Reducing Conflict

- Punishing workers engaging in conflict
- Defining the code of conduct that employees should adhere to while in the organization
- Encouraging the workers to listen and respect one another while in the organization
- Creating a culture of open communication in the assisted living facility
What a Leader Should Do to Prevent It

- Promoting open communication through informal meetings
- Starting training programs to educate workers on their code of conduct and respect
- Punishing all employees who engage in professional misconduct causing conflict
- Implementing strategies that promote teamwork between different departments in the facility
Ways of Addressing Conflict

- The conflicting parties in the departments of the facility should consider compromising.
- Neutral conflict resolving sessions should also be attended by the conflicting parties.
- A trained conciliator should be employed in order to restore friendship between conflicting co-workers.
- Parties in the conflict should be involved while drafting conflict resolutions.
Ways of Addressing Conflict cont

- Parties engaging in conflict should start viewing conflict in a positive way
- Investigations should be carried out to determine the root cause of the conflict in the facility
- Follow up activities should be carried out to see progress of the conflicting parties after negotiation
- It will help in assessing whether the negotiation process was successful
References
